



Welcome to our May newsletter

Last month we welcomed Clinton to our Bayside Team, Welcome Clinton! Some of you will already know Clinton as he has worked in the plaster industry before.

Are you on top of your cash flow?

We are well into 2010 and before long we will need to be organizing our end of financial year accounts. We recently meet with our credit insurers, unfortunately this year has seen the largest number of businesses go into receivership. With this in mind we all need to be mindful of keeping our accounts up to date. Their suggestion is to stay on top of your outstanding monies and be careful when giving credit to new customers. Make sure you do credit checks.

Bayside Warehouse News

Latest warehouse news—two baby boys have arrived Dave Austin has a son Phoenix and Brendon Goldsack has a son Shaun. Congratulations to them both. They are all doing well.

On not such a happy note—Aaron one of our truck drivers was injured in a motorcycle accident on his way to work on the Tuesday after Easter. Aaron is still in hospital and has undergone some serious operations. Aaron will be out of action for some time to come we wish him a speedy recovery.

Price Rises

JAMES HARDIE As previously advised James Hardie will be effective as of the 1st May 2010. New Price lists are being prepared. Unfortunately their prices have increased in varying amounts for individual product lines.

COMPOUNDS—As of 1st April compounds other than Boral have risen between 2 & 8%

BOSTIK— As of 1st April Glue and all other Bostik products have risen 5%



ORDERS - Placing your order with the office

When ever possible please phone or fax your order directly to the office - this will help eliminate double handling of your order. Doubling handling can result in errors.

Should you have a problem with your order please contact the office immediately, so we can correct any errors. This will help us to identify where the errors are made, and take the appropriate steps to rectify, thus improving our service to you, our valued customer.

Paying your account by Credit card

We now have the facility to take American Express. Should you wish to use your American Express Card to pay your account we will be charging a fee of 3.5% this is the fee we are charged to have the facility. We will also continue to take Visa and MasterCard the fee for these will remain the same at 2%.

PAYMENTS

We thank all our customers who have paid their account on time. Some have even paid early, this is much appreciated.

Our postal address for all postal payments: : **P O BOX 1366 Capalaba QLD 4163**

Or

Our Account for direct deposit: **BSB: 084069 Account No: 55-008-8860**

STAFF CONTACTS

Administration

Julie Harvie	3245 4488	julie@baysidepalsterboard.com.au
Kim Rubach	3245 4488	kim@baysidepalsterboard.com.au
Clinton Landsdowne	3245 4488	admin@baysideplasterboard.com.au

Sales

Garth Earney	0421 383 999	garth@baysideplasterboard.com.au
Craig Williams	0421 383 998	craig@baysidepalsterboard.com.au
Marty Neale	0421 383 997	martin@baysideplasterboard.com.au
Darren Rubach	3245 4488	darren@baysideplasterboard.com.au